

Program Title: _____

Today's date: _____

Instructor Name: _____

Session: Fall Winter

Spring Summer

1. Please rate your instructor:

	Needs work				Outstanding
	1	2	3	4	5
Knowledgeable	1	2	3	4	5
Enthusiastic & Approachable	1	2	3	4	5
Well prepared	1	2	3	4	5
Used time efficiently	1	2	3	4	5
Clear expectations/demos	1	2	3	4	5
Started & ended on time	1	2	3	4	5
Overall	1	2	3	4	5

Comments: _____

2. Please rate the program:

	Needs work				Outstanding
	1	2	3	4	5
Met my expectations	1	2	3	4	5
Matched brochure description	1	2	3	4	5
Good value for price	1	2	3	4	5
Convenient times	1	2	3	4	5
Length of session	1	2	3	4	5
Interesting/Useful/Fun	1	2	3	4	5
Overall	1	2	3	4	5

Comments: _____

3. Please rate the facility:

	Needs work				Outstanding
	1	2	3	4	5
Helpfulness of the staff	1	2	3	4	5
Cleanliness	1	2	3	4	5
Accessibility	1	2	3	4	5
Quality of equipment	1	2	3	4	5
Overall	1	2	3	4	5

Comments: _____

4. Would you sign-up for this program again? YES NO Why? _____

5. Would you recommend this program to others? YES NO _____

6. Are you a Talisman Centre member? YES NO Type: _____

How did you hear about the program?

Media (newspaper, television, radio)

Info boards at Talisman Centre

Promotional posters

At Talisman Centre

At another location

Talisman Centre brochures:

Picked up at Talisman Centre

Mailed to my home

Online at www.talismancentre.com

Talisman Centre's Customer Newsletter:

Picked up at Talisman Centre

Mailed to my home

Online at www.talismancentre.com

Word of mouth Other

What community do you live in?

Age: Male

Female

Have a complaint or concern to voice?

Please contact Talisman Centre's Customer Service Coordinator at 355-1248.

Would you like a response? Name: _____ Email: _____

Telephone: _____ Best time to call: _____